

## **Worcester Dance Centre - Dance Shop - Terms & Conditions**

[www.theworcesterdancecentre.co.uk](http://www.theworcesterdancecentre.co.uk)

### **UK Postage**

We post all items 2nd class post. We cannot personally accept responsibility for items once they have been handed over to the Royal Mail. If you require any other methods of postage or require additional insurance please email or ring with your requirements and WDC will let you know the additional postage costs.

### **Returns for Refund or Exchange**

If you are not satisfied with our product(s) regardless of the reason, **you can return them for Exchange or Refund simply by sending them back (except for custom-made dance shoes) within 30 days.**

We shall process the replacement or refund upon receiving your returned good(s) subject to the following conditions:

1. No sign that the shoes have been worn.
2. No damage or scratch on the surface or bottom of the merchandise.
3. Customers shall be responsible for ALL postal charges for returns.
4. No restocking fee or replacement fee will be charged.
5. Replacement or exchange by WDC Dancewear will be free of charge including posting.
6. WDC shall not be held liable for any loss or re-posting cost due to the incorrect address given by the customer.
7. WDC shall not be held liable for any damage or loss caused during the returns postal process.
8. A full refund for the shoes will be given, including the original postage charge.
9. Please return with information re the reason for the return, your name, address and a contact telephone number.
10. If a replacement is required please state the product code, colour, size and heel size of the shoe.
11. Please send all returns to the following address:

**WDC Dancewear,  
22 Harrington Road,  
St Johns,  
Worcester.  
WR2 5HD**